



2010 Operating Company Technical Service Training Schedules



OC	Comments	Total # Trainees	January 2010	# Trainees	February 2010	# Trainees	March 2010	# Trainees	April 2010	# Trainees	May 2010	# Trainees	June 2010	# Trainees
Cleveland / Convotherm	For more details on the sessions with open dates, please contact Cleveland.	480	Minneapolis, MN Level II 1/25 - 1/29 2 Sessions	20 20	Dallas, TX Level II 2/1 - 2/5 2 Sessions	20 20	Atlanta, GA Level II Specific Dates Pending 2 Sessions	20 20	St. Louis, MO Level II Specific Dates Pending 2 Sessions	20 20	Fairbanks, AK Level II Specific Dates Pending 2 Sessions	20 20	New York, NY Level II Specific Dates Pending 2 Sessions	20 20
Delfield / McCall	The current outlined schedule is focused on the Blended Ice Machine Rollout and subject to change based on demand and site availability, please contact Delfield for more specific information. The training schedule for the second half of of 2010 will be updated in Q2.	510	Birmingham, AL BIM, Level II 1/4 (2 Sessions)	8 8	Albuquerque, NM BIM, Level II 2/1 (2 Sessions)	10 10	Midland, TX BIM, Level II 3/1 - 3/2 4 Sessions	8 8 8	Portland, ME BIM, Level II 4/5 (2 Sessions)	8 8				
			Wilmington, NC BIM, Level II 1/18 - 1/19 4 Sessions	8 8 8	Cape Girardeau, MO BIM, Level II 2/8 (2 Sessions)	10 10	Boston, MA BIM, Level II 3/8 - 3/9 4 Sessions	10 10 10	Plattsburgh, NY BIM, Level II 4/12 - 4/13 4 Sessions	8 8 8				
			Corpus Christie, TX BIM, Level II 1/25 (2 Sessions)	10 10			Hartford, CT BIM, Level II 3/10 (2 Sessions)	8 8 10	Denver, CO BIM, Level II 4/12 - 4/13 4 Sessions	8 8 8				
			Dallas, TX BIM, Level II 1/28 (2 Sessions)	10 10	Missoula, MT BIM, Level II 2/11 (2 Sessions)	8 8	Anchorage, AK BIM, Level II 3/29	10 8						
					Abilene, TX BIM, Level II 2/15 (2 Sessions)	10 10	Fairbanks, AK BIM, Level II 3/30	10 10						
					Canada (Various Locations) BIM, Level II 2/15 - 2/17 4 Sessions	10 10 10	Juneau, AK BIM, Level II 3/31 3/31	10 10 10						
					Fargo, ND BIM, Level II 2/15 (2 sessions)	8 8								
					Columbia, MO BIM, Level II 2/22 (2 Sessions)	10 10								
					Wichita, KS BIM, Level II 2/23 (2 Sessions)	10 10								
					Souix Falls, SD BIM, Level II 2/25 (2 Sessions)	8 8								
Frymaster / Dean / Varimixer	Frymaster / Dean / Varimixer Level 2 Field Service Training & Level 3 Factory Certification Training class schedules are set for 2010. Level 2 training is held at the ASA or local sales rep locations. Technicians MUST successfully complete a Field Training Level 2 Class BEFORE Enrolling in a Level 3 Certification Class. Frymaster Training Schedule Website	440			Shreveport, LA Level III (Includes Varimixer) 2/8 - 2/13	24	Shreveport, LA Level III (Includes Varimixer) 3/22 - 3/27	24	Minneapolis, MN Level II 4/6 - 4/7 1 Session	20	Shreveport, LA Level III (Includes Varimixer) 5/10 - 5/15	24	Madison, WI Level II 6/8 - 6/9 1 Session	20
					Louisville, KY Level II 2/16 - 2/17	20	Des Moines, IA Level II 3/9 - 3/10	20			Sacramento, CA Level II 4/5 - 5/5	20	New Orleans, LA Level II 6/15 - 6/16	20
					Columbia, SC Level II 2/23 - 2/24	20	Pittsburgh, PA Level II 3/16 - 3/17	20			St. Louis, MO Level II 5/18 - 5/19 5/18 - 5/19	20	Detroit, MI Level II 6/22 - 6/23 6/22 - 6/23	20
					Seattle, WA Level II 2/23 - 2/24	20								



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Garland / Garland Grill / U.S. Range / Sunfire	Garland currently offers regional field service training, factory certification training, and web-based training programs. The current field service training schedule is contained in this document to the right. The following 2 links will take you to the web-based training programs offered. If you have questions, please contact Garland technical service for more specific information. HEE Broiler Training RTCS Induction Training	1,232	Freeland, PA Clamshell, Level II 1/20 - 1/21 1 Session	12	New Orleans, LA Range/Oven, Level II 2/22 - 2/26 2 Sessions	20 20	Knoxville, TN Range/Oven, Level II 3/16 - 3/19 2 Sessions	20 20	Little Rock, AR Range/Oven, Level II 4/13 - 4/16 2 Sessions	20 20	San Antonio, TX Range/Oven, Level II 5/3 - 5/7 2 Sessions	20 20	Columbus, OH Range/Oven, Level II 6/1 - 6/4 2 Sessions	20 20
			Albuquerque, NM Clamshell, Level II Dates TBD 1 Session	15	Freeland, PA Clamshell, Level III Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II 3/17 - 3/18 1 Session	12	Orlando, FL Clamshell, Level II 4/14 - 4/23 4 Sessions	15 15 15	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12
			Cincinnati, Ohio Clamshell, Level II Dates TBD 2 Sessions	15 15	Indianapolis, IN Clamshell, Level II Dates TBD 2 Sessions	15 15			Wisconsin Clamshell, Level II Dates TBD 2 Sessions	15 15	Honolulu, HI Clamshell, Level II Dates TBD 1 Session	15	Denver, CO Clamshell, Level II Dates TBD 2 Sessions	15 15
					Los Angeles, CA Clamshell, Level II Dates TBD 2 Sessions	15 15			Phoenix, AZ Clamshell, Level II Dates TBD 2 Sessions	15 15	Houston, TX Clamshell, Level II Dates TBD 2 Sessions	15 15	Boston, MA Clamshell, Level II Dates TBD 2 Sessions	15 15
Jackson	For more details on the sessions with open dates, please contact Jackson.	800					Knoxville, TN Level II 3/3 - 3/4 2 Sessions	25 25	Allentown, PA Level II 4/7 - 4/8 2 Sessions	25 25	Columbia, SC Level II 5/5 - 5/6 2 Sessions	25 25	Chicago, IL Level II 6/9 - 6/10 2 Sessions	25 25
							Hartford, CT Level II 3/17 - 3/18 2 Sessions	25 25	Sauquoit, NY Level II 3/21 - 3/2 2 Sessions	25 25	Tampa, FL Level II 5/26 - 5/27 2 Sessions	25 25	Cincinnati, OH Level II 6/23 - 6/24 2 Sessions	25 25
Lincoln / Merrychef	Training Schedule is still developing but the locations outlined are currently set. More sessions could be added based on demand and as needed.	375	New York, NY Level II Week of 1/18	25			Sacramento, CA Level II Week of 3/29	25	Mississauga, ON Level II Week of 4/12	25	Chicago, IL Level II Week of 5/17	25	Los Angeles, CA Level II Week of 6/7	25
													Boston, MA Level II Week of 6/28	25
Manitowoc Beverage	Manitowoc Beverage Systems - Service School Website Introductory Registration Form Entrance Exam Advanced Registration Form	80	Sellersburg, IN Introductory Beverage School 1/11 - 1/15	16	Sellersburg, IN Introductory Beverage School 2/8 - 2/12	16	Sellersburg, IN Advanced Beverage School 3/8 - 3/12	16						
			Sellersburg, IN Advanced Beverage School 1/25 - 1/29	16	Sellersburg, IN Advanced Beverage School 2/22 - 2/26	16								



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Manitowoc Ice	<p>Manitowoc Ice Factory Service Schools include 4 1/2 days of in-depth classroom and hands-on instruction with 25+ operating ice machines. There are 4 Different Factory Schools: Advanced CSR, Advanced Technician, Introductory Technician, and Distributor Product & Service Training.</p> <p>Regional Service Schools are a 2-day intense service training seminar held at Antelope Valley College in Lancaster, California for experienced refrigeration techs. Training is designed to provide in-depth technical training on installation, operation, diagnostics and repair of Manitowoc Ice Products. This is an advanced program for experienced service technicians only.</p> <p>Field Service Seminars are 1/2 day or 1-day seminars. Contact your Manitowoc Distributor for dates, locations, and times (International, Canada, USA). Use the Distributor Locator below and enter USA zip code, Canadian Province, or country name to retrieve the distributor name and contact information.</p> <p>Distributor Locator</p> <p>US Factory Service Schools Website</p> <p>Distributor & Product Service Training Registration</p> <p>Technician Factory Service School Registration</p> <p>CSR Factory Service School Registration</p>	8,315	Manitowoc, WI Advanced CSR 1/25 - 1/29	30	Manitowoc, WI Introductory Tech. 2/8 - 2/12	30	Manitowoc, WI Advanced Technician 3/1 - 3/5	30	Manitowoc, WI Introductory Tech. 4/12 - 4/16	30	San Francisco, CA Area Field Service Seminar 5/10 - 5/13 4 Sessions	50					
			Miami, FL Area Field Service Seminar 1/12-1/14 (3 Sessions)	50	Manitowoc, WI Dist. Product & Service 2/22 - 2/26	30	Manitowoc, WI Advanced CSR 3/15 - 3/19	30	Manitowoc, WI Advanced Technician 4/26 - 4/30	30	Chicago, IL Field Service Seminar 5/19	50					
			Las Vegas, NV Field Service Seminar 1/11 - 1/14 4 Sessions	50	Lancaster, CA Regional Advanced Technician 2/9 - 2/10	25	Manitowoc, WI Advanced CSR 3/22 - 3/26	30	Wyoming Field Service Seminar 4/1	50							
			Hagerstown, MD Area Field Service Seminar 1/12-1/14 (3 Sessions)	50	Greensboro, NC Field Service Seminar 2/2	50	Louisville, KY Area Field Service Seminar 3/2 - 3/4 (3 Sessions)	50	Cedar Rapids, IA Field Service Seminar 4/1	50							
			Oklahoma City, OK Field Service Seminar 1/11-1/12 (2 Sessions)	50	Savannah, GA Area Field Service Seminar 2/3 - 2/4 (2 Sessions)	50	Tucson, AZ Field Service Seminar 3/2 - 3/4 (3 Sessions)	50	Denver, CO Area Field Service Seminar 4/1	50							
			South Carolina Field Service Seminar 1/19-1/21 (3 Sessions)	50	Memphis, TN Area Field Service Seminar 2/2 - 2/4 (3 Sessions)	50	Amarillo, TX Area Field Service Seminar 3/9 - 3/10 (2 Sessions)	50	Washington Field Service Seminar 4/6 - 4/8 (3 Sessions)	50							
			Houston, TX Field Service Seminar 1/18 - 1/21 4 Sessions	50	San Francisco, CA Area Field Service Seminar 2/1 - 2/4 4 Sessions	50	San Francisco, CA Area Field Service Seminar 3/2 - 3/5 4 Sessions	50	Pensacola, FL Area Field Service Seminar 4/6 - 4/8 (3 Sessions)	50							
			Miami, FL Area Field Service Seminar 1/19 - 1/22 4 Sessions	50	Detroit, MI Area Field Service Seminar 2/1 - 2/4 4 Sessions	50	MN & Dakotas Field Service Seminar 3/1 - 3/4 4 Sessions	50	Springfield, IL Area Field Service Seminar 4/5 - 4/7 (3 Sessions)	50							
			British Columbia Field Service Seminar 1/19 - 1/21 3 Sessions	50	Dallas, TX Area Field Service Seminar 2/9-2/10 & 2/22-2/24 4 Sessions	50	San Diego, CA Area Field Service Seminar 3/16 - 3/18 4 Sessions	50	Pittsburgh, PA Area Field Service Seminar 4/13-4/15 (3 Sessions)	50							
			Phoenix, AZ Field Service Seminar 1/19 - 1/22 4 Sessions	50	Green Bay, WI Area Field Service Seminar 2/8 - 2/11 4 Sessions	50	Mexico City, Mexico Field Service Seminar 3/22 - 3/25 4 Sessions	50	East Tennessee Area Field Service Seminar 4/20-4/21 (2 Sessions)	50							
			New Jersey Field Service Seminar 1/26-1/28 (3 Sessions)	50	Southern New England Field Service Seminar 2/9 - 2/11 (3 Sessions)	50	Sacramento, CA Area Field Service Seminar 3/10-3/11 (3 Sessions)	50	Hawaii Field Service Seminar 4/19-4/21 (3 Sessions)	50							
					Springfield, MO Field Service Seminar 2/8 - 2/10 (3 Sessions)	50	Birmingham, AL Area Field Service Seminar 3/9 - 3/11 (3 Sessions)	50	Halifax Canada Area Field Service Seminar 4/20-4/22 (3 Sessions)	50							
					Baltimore, MD Field Service Seminar 2/15-2/17 (3 Sessions)	50	New York City Area Field Service Seminar 3/9 - 3/11 (3 Sessions)	50	Salt Lake City, UT Area Field Service Seminar 4/27-4/29 (3 Sessions)	50							
					Orlando, FL Area Field Service Seminar 2/16-2/18 (3 Sessions)	50	Cleveland, OH Area Field Service Seminar 3/16-3/18 (3 Sessions)	50	Denver, CO Field Service Seminar 4/27-4/29 (3 Sessions)	50							
					Indianapolis, IN Area Field Service Seminar 2/16-2/18 (3 Sessions)	50	Little Rock, AR Area Field Service Seminar 3/15-3/16 (2 Sessions)	50									
					Alberta Canada Area Field Service Seminar 2/16-2/18 (3 Sessions)	50	Dover, DE Area Field Service Seminar 3/16-3/18 (2 Sessions)	50									
					Topeka, KS Area Field Service Seminar 2/22-2/24 (3 Sessions)	50	Nashville, TN Area Field Service Seminar 3/21-3/24 (4 Sessions)	50									
					Salem, OR Area Field Service Seminar 2/23-2/25 (3 Sessions)	50	Nebraska Area Field Service Seminar 3/25-3/26 & 3/29-3/31 5 Sessions	50									
			Training Class Summary	Total Sessions	409	Training Sessions	53	Training Sessions	89	Training Sessions	85	Training Sessions	59	Training Sessions	21	Training Sessions	18
				Total Trainees 2010	12,632	January Total	1,922	February Total	2,923	March Total	3,259	April Total	1,935	May Total	576	June Total	362

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Cleveland / Convotherm	For more details on the sessions with open dates, please contact Cleveland.	480	Allentown, PA Level II Specific Dates Pending 2 Sessions	20 20	Columbus, OH Level II Specific Dates Pending 2 Sessions	20 20	Tampa, FL Level II Specific Dates Pending 2 Sessions	20 20	Chicago, IL Level II Specific Dates Pending 2 Sessions	20 20	Cleveland, OH Level II Specific Dates Pending 2 Sessions	20 20	Open Level II Specific Dates Pending 2 Sessions	20 20
Delfield / McCall	The current outlined schedule is focused on the Blended Ice Machine Rollout and subject to change based on demand and site availability, please contact Delfield for more specific information. The training schedule for the second half of of 2010 will be updated in Q2.	510												
Frymaster / Dean / Varimixer	Frymaster / Dean / Varimixer Level 2 Field Service Training & Level 3 Factory Certification Training class schedules are set for 2010. Level 2 training is held at the ASA or local sales rep locations. Technicians MUST successfully complete a Field Training Level 2 Class BEFORE Enrolling in a Level 3 Certification Class. Frymaster Training Schedule Website	440	Atlanta, GA Level II 7/6 - 7/7 1 Session Dallas, TX Level II 7/13 - 7/14	20 20	Los Angeles, CA Level II 8/10 - 8/11 1 Session Tampa, FL Level II Dates TBD	20 20	Shreveport, LA Level III (Includes Varimixer) 9/27 - 10/2 Phoenix, AZ Level II 9/7 - 9/8	24 20	Shreveport, LA Level III (Spanish) Dates TBD	24				

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			Freeland, PA Clamshell, Level II Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12	Freeland, PA Clamshell, Level III Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12	Freeland, PA Clamshell, Level II Dates TBD 1 Session	12
			Springfield, VA Clamshell, Level II Dates TBD 2 Sessions	15 15	Little Rock, AR Clamshell, Level II Dates TBD 1 Session	15	Carson, CA Clamshell, Level II Dates TBD 2 Sessions	15 15	Salt Lake City, UT Clamshell, Level II Dates TBD 2 Sessions	15 15	Miami, FL Clamshell, Level II Dates TBD 2 Sessions	15 15	New Orleans, LA Clamshell, Level II Dates TBD 2 Sessions	15 15
			Baltimore, MD Clamshell, Level II Dates TBD 2 Sessions	15 15	Nitro, WV Clamshell, Level II Dates TBD 1 Session	15	Moline, IL Clamshell, Level II Dates TBD 2 Sessions	15 15	Des Moines, IL Clamshell, Level II Dates TBD 2 Sessions	15 15	Oklahoma, City, OK Clamshell, Level II Dates TBD 2 Sessions	15 15	Columbia, SC Clamshell, Level II Dates TBD 2 Sessions	15 15
Jackson	For more details on the sessions with open dates, please contact Jackson.	800	Kansas City, MO Level II 7/7 - 7/8 2 Sessions	25 25	New Orleans, LA Level II 8/4 - 8/5 2 Sessions	25 25	Denver, CO Level II 9/1 - 9/2 2 Sessions	25 25	Sacramento, CA Level II 10/13 - 10/14 2 Sessions	25 25				
			Oklahoma, OK Level II 7/21 - 7/22 2 Sessions	25 25	Houston, TX Level II 8/18 - 8/19 2 Sessions	25 25	Los Angeles, CA Level II 9/15 - 9/16 2 Sessions	25 25						
					Salt Lake City, UT Level II 9/29 - 9/30 2 Sessions	25 25								
Lincoln / Merrychef	Training Schedule is still developing but the locations outlined are currently set. More sessions could be added based on demand and as needed.	375	New Jersey Level II Week of 7/12	25	Waukesha, WI Level II Week of 8/8	25	Indianapolis, IN Level II Week of 9/27	25	San Antonio, TX Level II Week of 10/11	25	Virginia Level II Week of 11/29	25	Miami, FL Level II Week of 12/13	25
			Columbus, OH Level II Week of 7/26	25	Louisville, KY Level II Week of 8/23	25			Kansas City, KS Level II Week of 10/25	25				
Manitowoc Beverage	Manitowoc Beverage Systems - Service School Website Introductory Registration Form Entrance Exam Advanced Registration Form	80												

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Training Class Summary	Total Sessions	409	Training Sessions	17	Training Sessions	15	Training Sessions	18	Training Sessions	14	Training Sessions	10	Training Sessions	10
	Total Trainees 2010	12,632	July Total	342	August Total	312	September Total	371	October Total	276	November Total	177	December Total	177